GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:1631
ANSWERED ON:10.03.2017
Replacement of Debit ATM Cards
Vellaigounder Shri Elumalai

Will the Minister of FINANCE be pleased to state:

(a) whether the RBI has asked banks to replace debit ATM cards whose security are suspected to have been compromised after being used in some Automated Teller Machines (ATMs);

(b) if so, the details thereof; and

(c) the steps taken by the Government in this regard?

Answer

The Minister of State in the Ministry of Finance

(a) to (c): Reserve Bank of India (RBI) has informed that banks have advised their respective customers where card details could potentially have been compromised to change the PIN immediately. A few banks have replaced the cards with new ones. In a few cases the change of PIN also was forced by the banks, for controlling the impact of the incidence.

****